



Product Warranty Return / Replacement Request

NOTE: This form is ONLY for customer returns related to Philips Lighting Electronics products under the warranty period and for U.S. ship to locations (no Canadian or non-U.S. ship to locations). For warranty information on all other locations outside the U.S., refer to our main warranty page for specific warranty information.

If you are a distributor or agent and want to return good products or inoperable units, please call customer service at: 1-800-372-3331 and select option #2.

THIS FORM CANNOT BE USED TO REQUEST THAT MATERIAL BE RETURNED FOR CREDIT TO YOUR CORPORATE ACCOUNT.

Material Need: (must enter at least one product and quantity)

Catalog #*

Quantity Defective*

Product Failure Type*

Please Select...

Please Select...

Please Select...

Please Select...

Advance Reference Number (only if applicable, not required)

Installation or Job Information:

* Name of Installation

* City

*State

* Date of Installation
(mm/dd/yyyy)

(approx. date if not known)

**NOTE: Request may not process if date is not in correct format
(mm/dd/yyyy - ex. 04/08/2006)**

* Reason(s) for return
(256 Characters Maximum)

Warranty Ship To Information: (U.S. locations ONLY.)

* Company Name

* Street Address

* City

* State

* ZIP

(Format: 12345 or 12345-6789)

* Attention

* Phone

Contact Information:

* Name

* Company

* State

* Phone

* Email

* Confirm Email

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